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| **Introduction**The health and wellbeing of staff is a core value of Total-Cleaning.Com and the provision of occupational health is a key aspect of this.Occupational health is concerned with the inter-relationship between work and health i.e. how work and the working environment can affect a member of staff’s health and how a member of staff’s health can affect their ability to do their work.The principal aim of occupational health is therefore the prevention of ill-health in the workplace through:• Assisting with the identification and management of health risks• Supporting staff who are ill to remain at or return to work, as appropriate• Improving work opportunities for those with disabilities• Managing work-related aspects of illness• The promotion of good health to better equip staff to do their work well and also to make informed lifestyle choicesThis document describes Total Cleaning Occupational Health Policy and the arrangements in place for Occupational Health Service provision.**Policy Statement**Total-Cleaning.Com:• Is committed to ensuring that the potential for ill-health or injury arising from Total Cleaning activities or premises is minimised so as far as is reasonably practicable.• Will ensure the identification of health risks arising from Company activities so as to enable the implementation of the necessary control measures and as necessary appropriate occupational health interventions, e.g. health surveillance.• Will provide all managers and staff with health education training to ensure they are aware of the nature, causes, effects and appropriate management of ill-health in the workplace.• Will encourage a culture where managers take an active interest in the health and wellbeing of their staff.• Will ensure the early identification and management of work-related ill-health.• Will enable staff to raise, discuss and resolve individual work-related ill-health issues, through the involvement of and consultation with the Occupational Health Service.• Will ensure that staff who are identified as particularly at risk of ill-health from their work or whose health affects their work, are provided with appropriate advice and support.**Responsibilities** **Managers**Will ensure that the health of their staff is not adversely affected by their work through:-• Proactively considering the effect of work activities on health, so enabling the introduction of appropriate measures to eliminate / minimise any adverse impact• Ensuring risk assessments are undertaken that consider work-related health hazards• Providing appropriate information, instruction and training to staff with regards health risks• Ensuring the early intervention and management of work-related ill-health issues• Implementing the appropriate working arrangements, reasonable adjustments and support for staff who are identified at particular risk. Working with the HR Advisors, Occupational Health Service Provider and Total Cleaning Health & Safety Advisor, as appropriate• Ensuring that staff are aware of the Occupational Health arrangements at Total Cleaning.**Staff**Are responsible for:-• The care of their own health and wellbeing• Making informed life choices with regards their health• Informing their manager of any health condition that might affect or be affected by their work activities, the workplace or other persons• Co-operating with their managers and others with regards the implementation of appropriate measures to control health risks in the workplace and elsewhere.**Office Manager / HR Advisor**Are responsible for:-• Managing, monitoring and reviewing the Occupational Health Service• Ensuring that managers and staff are aware of the Occupational Health Service• Working in partnership with Total-Cleaning.Com’s Health & Safety Advisor and Occupational Health Service Provider in the development and implementation of appropriate occupational health policies and associated arrangements• Advising and supporting managers and staff with regards occupational health i.e. referral arrangements, ill-health management and rehabilitation• Monitoring sickness absence trends so as to inform early intervention and management of ill health conditions that might arise from or may be exacerbated by work.**Health & Safety Advisor**Is responsible for:-• Advising managers as regards the assessment of health risks and the identification of the appropriate control measures• Providing and assisting with information and training to managers and staff with regards the identification and management of health risks• Working in partnership with Total Cleaning Office Manager / HR Advisors and Occupational Health Service Provider in the development and implementation of appropriate occupational health policies and associated arrangements• When asked, guiding managers as regards the implementation of appropriate working arrangements, reasonable adjustments and support for staff who are identified at particular risk• Monitoring near-miss and accident statistics, so as to inform early intervention and management of ill-health conditions that might arise from or may be exacerbated by work**Occupational Health Service Provider**Are responsible for:-• Ensuring the delivery of an occupational health service that provides Total Cleaning. with advice, guidance, and support relating to work and health• Providing managers and their staff with advice and support on work-related health matters• Working in partnership with Total Cleaning Office Manager / HR Advisor and Health & Safety Advisor in the development and implementation of appropriate occupational health policies and associated arrangements• Promoting health and wellbeing so as to protect all staff whilst at work, taking account of the working environment and associated activities• Encourage staff to live healthier lifestyles in an effort to prevent health problems occurring. **Arrangements**Total-Cleaning.Com’s Occupational Health Service is provided by. The main, core services provided include:• Health Assessment, including Ill-health referrals, from the Office Manager / HR Advisors, which might include staff who:• have suffered an accident/injury at work• have suffered illness and absence from work which may be attributable to the working environment/arrangements• have suffered illness and absence from work which whilst not attributable to the working environment/arrangements requires support and management to facilitate a safe return to work to maintain the employee’s wellbeing* Attendance management, guidance and advice, as appropriate, in respect of:

• The development of appropriate strategies for minimising absence and achieving the earliest possible return to work• the support that can reasonably be provided, in cases of long term health problems, to proactively manage and rehabilitate staff back into work• consequences of a health condition upon work and attendance* Adjustments under the Equality Act, advice on the impact of a disability on work and attendance record together with the adjustments that Total Cleaning. should reasonably be expected to make to accommodate a medical condition in compliance with the Equality Act 2010
* Workstation and workplace ergonomics, advice on work organisation and layout
* Ill-health retirement , advice on eligibility for ill-health early retirement
* Health Surveillance, implementing appropriate programmes to include statutory health surveillance programmes required under COSHH and other health and safety legislation

• Information, Instruction & Training* Health promotion activities, focusing, as appropriate, upon single health issues or targeted at specific staff groups or national / international campaigns.

• Advice and Guidance* The Occupational Health Service will provide advice on a range of work-related issues. Significantly the Service will bring to the attention of Total Cleaning. relevant work-related health requirements, topics and themes so as to inform the review, development and implementation of appropriate occupational health interventions. For example such topics might include:-

• Driver safety• Musculoskeletal disorders• Mental health and workplace wellbeing.**Confidentiality**The Occupational Health provider will have information about the health of staff. Information and records will not be divulged to any nonmedical staff, without the written consent of the members of staff.**Review Date**This Policy will be reviewed by the Health & Safety Advisor in conjunction with Office Management, HR Advisor and Occupational Health provider, every two years or as required. |

Approved By: Euan Oattes Date: 01.08.2022

Signed: Euan D. Oattes Revision: 01.08.2023